

## NATIONAL WOMEN'S HOSPITAL

Phone 689-919

CLAUDE RD., EPSOM,  
AUCKLAND, 3, N.Z.

YOUR REFERENCE

Address reply to the  
Medical SuperintendentIN YOUR  
REPLY PLEASE  
QUOTE

ILGH/cf

14th June 1982

Mrs V. Littlewood,  
3 Woodley Ave.,  
Remuera, 5.

Dear Mrs Littlewood,

I am in receipt of your letter 27-1-82 in which you outline the sequence of events and remarks that occurred in your exchange with Dr Stewart on that date, as well as a sequel dated 2-5-82. Initially I am happy that you were safely delivered of a healthy baby girl which result you feel was a positive result of Dr Graham's sex selection survey.

I have discussed your letter and the case with Dr John Stewart and he admits that it is a factual representation of the events and comments of that day. It seems obvious that what we are dealing with here is a clash of personalities, which was heightened by your anxiety concerning the future of the pregnancy. In a large institution such as this it is inevitable that from time to time such clashes will occur, and that in general there are faults on both sides.

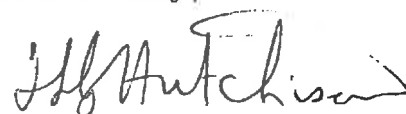
However, the hospital expects a higher standard of conduct and self control of its professional staff and in this I must agree (and Dr Stewart concurs) that he over-reacted and should not have become so emotionally involved. Dr Stewart asked me to convey to you his apologies for this exchange and I feel that I must (as head of the hospital) apologise to you for your unfortunate experience.

I am grateful that you have written to me as it is only when we get written complaints such as this; that the matter can be investigated and 'aired properly'.

I trust that this letter will be of some help to you and express my best wishes to you and your baby daughter for a future happy and healthy relationship.

I remain,

Yours sincerely,



I.L.G. Hutchison,  
Medical Superintendent.