

NATIONAL WOMEN'S HOSPITAL

Phone 689-919

CLAUDE RD., EPSOM,
AUCKLAND, 3, N.Z.

YOUR REFERENCE

IN YOUR
REPLY PLEASE
QUOTEAddress reply to the
Medical Superintendent

ILGH/cf

11th October 1982

Mrs P.C. Mason,
36 Carlton Gore Road,
Grafton,
Auckland.

Dear Mrs Mason,

I am in receipt of your letter concerning your complaint about delivery suite when you were admitted 19-9-82. I have interviewed the staff concerned and regret that you have been upset as you say. Certainly it is not the policy of this hospital to upset patients and I do think that your own anxiety may have contributed to this misunderstanding. On a practical scale this hospital has no policy regarding home births, as we regard the parents who plan this sort of delivery to be thinking, reasonable human beings in control of their own bodies and able to decide the terms of their labour. In the past there have been some occasions when things have gone wrong and these people have had to be admitted to this hospital as emergency cases at very short notice. I would like to think they are treated no differently from our booked cases.

On behalf of the hospital I should like to apologise to you for any inconvenience and distress that you may have experienced and assure you that I trust the same will not occur in the future. I remain,

Yours faithfully,



I.L.G. Hutchison,
Medical Superintendent.